

02/3/25

07
Kuchinda
21.01.2025

Complaint No. 02 No. Consumer No. 4132-3506-1333
Dt.
TPWODL, Burla

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.
Name - Pabitra Naik
Address - Tuteiniktemap
Mob No - 9937839970 Dist Sambalpur
PO T. Niktimal Pin 768227
ua Kuchinda
- (2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

SDO, Kuchinda

- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

କୃଷ୍ଣ ଗୋଦାସ କାର୍ତ୍ତବୀର ଚନ୍ଦ୍ର ଶ୍ରୀ ମେ, ମୁଁ ପବିତ୍ର ନାୟକ,
ଭାମ- ଡୁହେଇ ମିଳିତାୟ. Consumer NO- 4132-3506-1333, ମୋର
ବିପଦ. ଶ୍ରୀ Melen ହଜାବୁଦୁହୁଆ କିନ୍ତୁ ବିପଦ ସଂଲୋଚନା ହେଉନଥିଲା
ଧାର୍ଯ୍ୟ ବିଲୁ ଧାସ୍ତାସ୍ତି, ଯେଣୁ ମୁଁ ବିଲୁ ପେଟାସି ଧାସ୍ତାସ୍ତି, ଧାସ୍ତାସ୍ତି
ସଂଲୋଚନା କଲେ ଧାସ୍ତାସ୍ତି ଯାହା ଚିହ୍ନାଳକ୍ଷିତ ହେବ ।

- (4) Relief sought.

ଧାସ୍ତାସ୍ତି ଶ୍ରୀ
ପବିତ୍ର ନାୟକ

- (5) Any interim relief sought, pending final decision.
- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.
- (7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).
- (8) Complaint No. allotted by the office of ESO/SDO/EE, if any.

Place: -

Date: -

* Please add additional sheets if necessary

- ପବିତ୍ର ନାୟକ
Signature of the Applicant

Gift:- Cui Pakistan Rank 4132, 3506, 1333, is a domestic consumer CD = 0.04 kW D.O.S = 02.02.2012.
He complains that - though meter was installed and supply was not given for two years as there was no LT. Line g. He prays for revision of bill.

Submitted by OP:- Dikhi, Datar from May 2014 to 12/2024.

Observation:- The total outstanding on 12/24 is seen to Rs 11369.
The complain seems to be doubtful. ~~genuine~~. It needs further verification in field.
This is a 1st time case he applies for revision and amount to be revised is well within the purv of S.D.O (technical).

Hence this case may be taken up in C.H.P and compliance be submitted within one month of complaint.

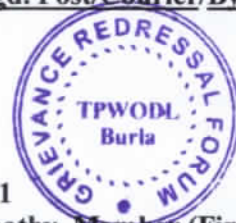
[Signature] 21.1.25

**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and Sovan Tripathy, Member (Finance)



Ref: GRF/Burla/Div/JED/ (Final Order)/ 0749

Date: 30.01.2025

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),

1	Case No.	BRL/38/2025			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Pabitra Naik At/Po-T.Niktimal, Dist- Sambalpur-768227	4132-3506-1333	9937839970	
3	Respondent/s	SDO(Electrical) Kuchinda, Jharsuguda		Division J.E.D, TPWODL, Jharsuguda	
4	Date of Application	21.01.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004 3. OERC Conduct of Business) Regulations, 2004 4. Odisha Grid Code (OGC) Regulation, 2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004 6. Others			
8	Date(s) of Hearing	21.01.2025			
9	Date of Order	30.01.2025			
10	Order in favour of	Complainant		Respondent	Others ✓
11	Details of Compensation awarded, if any.	NIL			

President

Grievance Redressal Forum
TPWODL, Burla - 768017



appeared

For the Complainant- Pabitra Naik

For the Respondent - SDO(Elect.), Kuchinda, TPWODL.

GRF Case No- BRL/38/2025

(1) Pabitra Naik
At/Po-T.Niktimal,
Dist- Sambalpur-768227
Consumer No.- 4132-3506-1333

COMPLAINANT

VRS

(1) SDO(Elect.), Kuchinda, TPWODL

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B.Mahapatra)

(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017

(A.K.Satpathy)

President
President
Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to: -** (1) Pabitra Naik, At/Po-T.Niktimal, Dist- Sambalpur-768227.
(2) Sub-Divisional Officer (Elect.), Kuchinda, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264), or Odisha Electricity Regulatory Commission, At-Plot No.04, Chunokoli, Sailashree Vihar, Bhubaneswar-751021 within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orienc.org under the "head "Cases->"GRF".